

Programme Service Exchange Meeting 3:
Haarlem, Netherlands, 13-14th March 2017

Including study visit to the Multi Disciplinary Center Child Abuse and Neglect (MDCK) at Hospital Hoofddorp and to the Child and Youth Trauma Center (KJTC) from KenterHaarlem, Netherlands.

Host: Janet van Bavel (PROMISE partner KENTER, Netherlands)

Key theme Exchange 3: Transfer and adaptation: The next step

- Promoting MD/IA: What will link policy and practice - current practices and challenges in implementing child friendly practices within the child protection systems?
- How can our advice be implemented in different national contexts? How can the MD/IA services become active agents for change in Europe?
- **Red thread:** child-friendly environment, focus on the combination of safety first and systemic approach, children's access to justice, children's participation and follow up.

Programme in short:

- Lectures about the Netherlands model on child protection and MD/IA approach and study visit to the Multi Disciplinary Center Child Abuse and Neglect at Hospital Hoofddorp and to the Child and Youth Trauma Center
- Learning from eachothers experiences in building MD/IA Models; Looking at the different models, what brings transferability and adaptability?
- Consultation and information on the Tracking Tool (scorecard) pilot (pilot analysis phase: February- March 2017) in relation to the Methodology, Good Practice Guidance and Advocacy Brief.

Sunday March 12th Arrival

All day: Arrivals

Late afternoon (start at 16.30, gathering in Frans Hals Hotel Lobby): Optional Guided Tour Haarlem

Evening: Optional Dinner at Stempels (Haarlem), start at 19:00 at own costs (35 euro menu, three courses)

Monday 13 March Study Visit, expert training and Dinner

Morning: Presentations by experts in Central Office KENTER

Afternoon: Study visit MDCK and KJTC

Evening: Dinner at By Tholen (near to the three hotels)

Tuesday 14/3 Service Exchange meeting

Full day: Service Exchange Meeting in Central Office Kenter

Evening: Departure Pilot Country Representatives.

Tuesday 14/3

Project staff, partners and experts

Evening: dinner in De Nieuwe Koningin

Wednesday 15/3

Full day: Project Meeting (staff, partners and experts) in Central Office Kenter

Evening: departure (staff, partners and experts)

Programme

Sunday March 12th Arrival

All day: Arrivals and check in at hotel, Haarlem, Netherlands (20 minutes drive from airport)

We stay at 3 hotels:

Stempels: Klokhuisplein 9, 2011 HK Haarlem, www.stempelsinhaarlem.nl , 0031235123910.

Frans Hals hotel (opposite Stempels): Damstraat 10, 2011 HA Haarlem, www.hotelfranshals.nl , 0031235181800

Lion D'Or (near the railway station):, Kruisweg 34-36, 2011 LC Haarlem, www.hotelliondor.nl , 0031235321750

Late afternoon (16.30) : Optional Guided Tour Haarlem

When	What	Where	Who
16.15	Gathering for guided tour	Lobby Frans Hals Hotel	Janet and Peter
16:30	Guided Tour	Haarlem	All (optional)

Evening: **Optional** Dinner at Stempels (Haarlem) Hotel (and restaurant); on own expense

When	What	Where	Who
19.00	Dinner	Stempels	Janet and Peter

Programme

Monday 13 March Study day and study visit, Dinner

Morning: Presentations by experts.

Location: Central Office KENTER Youth Care, Middenduinerweg 44, 2071 AN Santpoort-Noord, 0031235202500.

Transport by Bus, will pick you up in front of Hotel Stempels and Frans Hals at 8:30

Afternoon: Study visit to the Multi Disciplinary Center Child Abuse and Neglect at Hospital Hoofddorp; Spaarnepoort 1, 2134 TM Hoofddorp, 0031232240000 and to the Child and Youth Trauma Center (KJTC) of KENTER in Haarlem; Zuiderhoutlaan 12 2012 PJ Haarlem, 003123 5127777, Netherlands

Evening: Dinner at By Tholen.

Adress: Kruisweg 70 B, 2011 LG Haarlem, T 0031235319625

Programme

Monday March 13th

Training Programme and Study Visit

When	What	Focus	Who
8:30	bus	In front of Hotel Stempels and Frans Hals	all
9:00	Welcome	<ul style="list-style-type: none"> ➤ Welcome and brief schedule of the day ➤ Welcome and opening of the training part of the Day (Establishing KJTC and MDCK, achievements and challenges in the Netherlands) 	Peter Janet
9:15	Safe at Home, Child Protection Board and Youth Protection (incl. Q&A)	<ul style="list-style-type: none"> ➤ The structure of child protection in the Netherlands and the link with the MD/IA approach 	Jacob Jan Feenstra, director Safe at Home Kennemerland chair: Peter
9:45	(Forensic) medical examination (incl. Q&A)	<ul style="list-style-type: none"> ➤ The importance of medical examination in the MD/IA approach on child abuse and neglect 	Wouter Kars (Netherlands Forensic Institute); chair: Peter
10:30	Expert Presentation (incl. Q&A)	<ul style="list-style-type: none"> ➤ Approach on High Conflict Divorces 	Margreet Visser, KJTC and scientific research chair: Peter
11:10	Coffee / Tea break		
11:30	Expert Presentation on Multidisciplinary approach ++ (specialized and intersectoral) in the future (incl. Q&A)	<ul style="list-style-type: none"> ➤ Risk Driven Care and Offender Treatment as part of systemic approach 	Sander van Arum, Child Safety Expert and former Head Offender Treatment De Waag Netherlands chair: Peter
12:10	Expert presentation on research	<ul style="list-style-type: none"> ➤ Research on family violence and child abuse and the link with research on the MDCK model ➤ Q&A and discussion 	Majone Steketee, professor on violence in relationships of interdependency and Chairperson Verwey-Jonker Institute chair: Peter
12:45	Plenary	<ul style="list-style-type: none"> ➤ Close of the morning 	Peter, Janet
13:00	Walk of 10 minutes to lunch restaurant	Restaurant Boschbeek Wüstelaan 75, Santpoort Zuid	all
13:15	Lunch		
14:15	Bus to MDCK	<ul style="list-style-type: none"> ➤ Leave from restaurant 	Janet
14:30	Study visit MDCK	Welcome and dividing in groups	Janet, Peter and colleagues of the center
16:15	Bus to KJTC	<ul style="list-style-type: none"> ➤ Leave from MDCK 	all
	Study Visit KJTC	<ul style="list-style-type: none"> ➤ Welcome at KJTC ➤ Study visit 	Janet and colleagues of the Center
17:30	Bus	Travel to Hotel	all
19:00	Dinner at By Tholen	10 minutes walk with Janet & Peter to the restaurant	all

Tuesday 14 March Service Exchange meeting

Full day: Service Exchange Meeting

Evening: no arranged dinner; departure Pilot Country Representatives

Location: Central Office KENTER Youth Care (Santpoort)

Address: Middenduinerweg 44, conference room Frentrop

When	What	Focus	Who
8:30	bus	In front of Hotel Stempels and Frans Hals	all
9:00	Welcome	<ul style="list-style-type: none"> ➤ Welcome and introduction to the programme and purpose of the exchange meeting ➤ Taking Stock – where are we now in the project and what are the next steps? including: newsletter, media & communications 	Turid Heiberg, PROMISE Project Coordinator, Shawna von Blixen, Communication Officer+
9:25	Follow up on study visit	<ul style="list-style-type: none"> ➤ Q&A and reflections on the study visit 	Janet / Peter
9:40	Progress in Pilot Countries	<ul style="list-style-type: none"> ➤ Pilot Countries: overall picture ➤ Linking policy and practice: What action has been taken in the pilot countries and what are the results so far? 	Shawna All
11:00	Coffee/tea break		
11:30	Tracking Tool Pilot Working Groups – Finalization of the Tracking tool	<ul style="list-style-type: none"> ➤ Key points (10 minutes) of the Tracking Tool Pilot Analysis (analysis phase: February- March 2017) and Key points in piloting the Good Practice Guidance (10 minutes) and its relation to the methodology. ➤ Working groups: Finalizing the Tracking Tool with input from the participants (40 min), related to the GPG pilots and the standards 	Eliane, Olivia Facilitator: Eliane
12:30	Lunch	Catering in the Kenter Building itself	
13:30	Follow Up Methodology, Tracking Tool, GP Guidance	<ul style="list-style-type: none"> ➤ Plenary feedback from working groups ➤ Interactive discussion on the results & follow up of the pilot of the Tracking Tool and its relation to methodology and guidance bases on the GPG pilot and the standards 	Facilitator: Eliane Chair: Peter
14:30	Adaptability and transferability of the Child Friendly Model and PROMISE outputs	<ul style="list-style-type: none"> ➤ Putting the Advocacy Brief into Practice ➤ Working session 	Facilitators: Olivia and Rebecca All
15:30	Coffee Break		
16:00	Follow up	<ul style="list-style-type: none"> ➤ Summary ➤ Next steps 	Turid
17:00	END	Practical Information	Peter
Evening		Travel to airport or back to the hotel (by bus)	Pilot country representatives resp. partners, staff and experts
18:30	Project Dinner	Restaurant De Nieuwe Koningin Haarlem	PROMISE staff, partners and experts